



Christmas Spectacular®

STARRING THE
RADIO CITY ROCKETTES

AUTISM FRIENDLY PERFORMANCES

PRESENTED BY  QVC

LOGISTICS GUIDE

Thank you for purchasing tickets to TDF's autism-friendly performance of *Christmas Spectacular* on Sunday, November 17, 2024 at 9:00am. We are very excited about this event and want to make it the best possible experience for everyone. To that end, we would like to offer some suggestions and provide you with additional information regarding the performance:

FAST FACTS

WHERE: RADIO CITY MUSIC HALL

1260 6th Avenue, New York, NY

WHEN: PERFORMANCE BEGINS at 9:00am

DOORS OPEN at 8:00am

RUNNING TIME is 90 minutes with NO INTERMISSION

GETTING INTO THE THEATRE

- There are multiple entrances into Radio City Music Hall. The accessible entrance is located on **Sixth Avenue between 50th and 51st Streets.**
- You will be asked to wait in line until the doors open at **8:00am.**
- You will be taken through security and will be asked to present your electronic ticket to be scanned.



- You will enter into the **Grand Foyer**, where you can purchase souvenirs and refreshments before entering the theatre.
- Stairs or an elevator one floor down will take you to the **Grand Lounge** where you can access our Break Area and restrooms.
- **Elevators are located on the 51st Street side of the Grand Foyer.**

NOT ALLOWED IN THE THEATRE

Flash Photography and Videography are NOT PERMITTED inside the theatre. We want to enjoy the show while still respecting the theatre's policies.

- TDF will have a professional photographer on site taking flash photos to be used on social media sites.
- *Please let the photographer know if you do not want your family or group's picture taken.* After the event, you can find these photos at www.facebook.com/tdfnyc

SUPPORTS

RESOURCE MATERIAL:

TDF's Autism Friendly Performances resources are downloadable at [www.tdf.org/Christmas Spectacular](http://www.tdf.org/ChristmasSpectacular)

- **Logistics Guide** (fast facts)
- **Event Narrative** (visual guide to the theatre-going experience)
- **Character Guide** (pictures and descriptions of the characters)
- **Visual Checklist** (to-do items for the event)

We encourage you to take advantage of these tools in advance to become familiar with the performance experience. Supplementary Character Guides will be available at the performance.

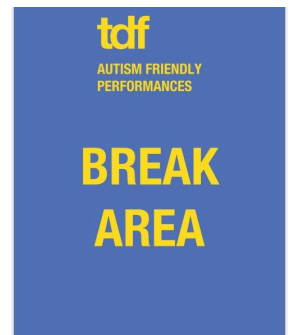
TOOLS:

- **Some fidgets, earplugs, and a limited number of headphones will also be available at the performance.**
- Small coping tools (e.g., fidgets, sunglasses, and headphones) are allowed in the theatre.
- If you are planning to bring a service animal to the performance, we ask that you please notify us in advance at autism@tdf.org. Please take into consideration any sensory sensitivities and plan accordingly.
- **Assistive listening devices are available for use.** Please see a guest experience representative upon arrival to arrange.



SPACES:

- **Break Areas** will be positioned in the lobby areas on each level of the theatre. They will be staffed with trained professionals and are accessible throughout the performance.
- **Family Restrooms** will be designated and volunteers will be able to guide you to their locations.



PEOPLE:

Christmas Spectacular Staff

- In order to provide a friendly, supportive environment, TDF has held sensitivity training sessions for the entire Radio City Music Hall staff.

TDF Volunteers

- TDF has trained volunteers, many of whom are professional autism specialists, assisting the house staff (e.g., ushers, security team), and are available throughout the performance to assist you.
- Break Areas will be staffed with our TDF volunteers who are autism specialists.
- Additional trained volunteers will be accessible throughout the performance to assist you.

Parents and Caregivers

- We strongly encourage parents and caregivers to be aware of any early warning signs of difficult behavior and act accordingly. Our trained volunteers are ready and willing to help however they can!

We look forward to seeing you on Sunday, November 17!